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Ethical Implications of Law Practice Technology

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University of Tennessee College of Law

From the SelectedWorks of Eliza Boles

December 6, 2022

Ethical Implications of Law Practice Technology

Eliza Boles





MRPC 1.1, DEFINING TECHNOLOGICAL COMPETENCE

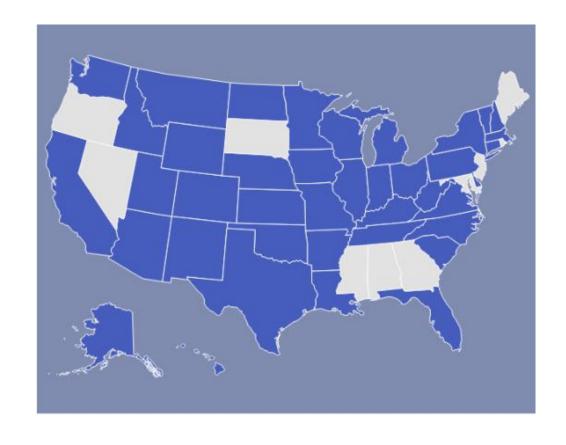
OTHER RULES, HOT TOPICS, ABA OPINION ROUND-UP

RESOURCES FOR MORE INFORMATION

COMMENT 8

MODEL RULE 1.1 COMMENT 8

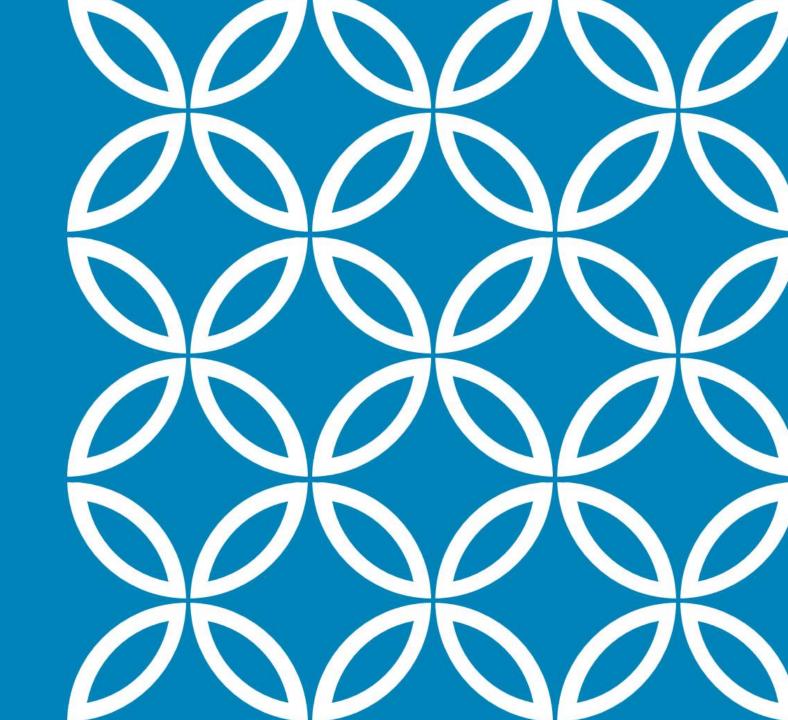
"To maintain the requisite knowledge and skill, a lawyer should engage in continuing study and education and keep abreast of changes in the law and its practice, including the benefits and risks associated with relevant technology."



DEFINING "TECHNOLOGICAL COMPETENCY" AND "RELEVANT TECHNOLOGIES"

- •In Re Harris (2008)
- •Hagapion v. Just. Admin. Comm'n. (2009), Badasa v. Mukasey (2009)
- •ABA Commission on Ethics 20/20 (2012)
- Disciplinary Counsel v. Valenti (2021)
- Rollins v. Home Depot (2021)

OTHER RELEVANT RULES OF PROFESSIONAL CONDUCT





1.4 Communications

"Reasonably consult with the client about the means by which the client's objectives are to be accomplished"



1.5 Fees

Unreasonable fees, Efficiency



1.6 Confidentiality of Information

"Make reasonable efforts to prevent the inadvertent or unauthorized disclosure of, or unauthorized access to"



3.2- Expediting Litigation

"Reasonable efforts to expedite litigation"



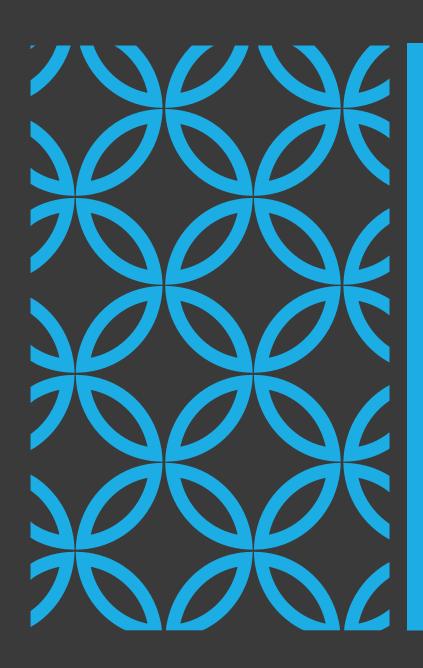
5.3 Supervision of Non-attorneys

"Lawyer having direct supervisory authority over nonlawyer shall make reasonable efforts to ensure that the person's conduct is compatible with the professional obligations of the lawyer."



7.2- Communications Concerning a Lawyer's Services

"May communicate through any media"



HOT TOPICS

E-DISCOVERY

Identifying, collecting and producing electronically stored information (ESI)

Pitfalls- Data deluge (supervision of e-discovery associates, expense to client), Inadvertent disclosure

DATA HANDLING AND STORAGE

Communications,
Document Libraries,
Cloud Computing

Pitfalls- Cybersecurity, Metadata, Redaction, Internet of Things, Inadvertent disclosure

ARTIFICIAL INTELLIGENCE

- Legal Research Algorithms,
 Outcome Prediction, Contract Review Software, Sentencing Guideline Programs
- Pitfalls- Supervision, Bias

ABA FORMAL ETHICS OPINIONS

- FO 503- "Reply All" E-mail (November, 2022)
- FO 483- "Obligations After... Data Breach or Cyberattack" (October 17, 2018)
- FO 480- "Confidentiality Obligations for Lawyer Blogging and Other Public Commentary" (March 6, 2018)
- FO 496- "Responding to Online Criticism" (January 13, 2021)
- FO 466- "Lawyer Reviewing Jurors' Internet Presence" (April 24, 2014)
- FO 477R- "Securing Communication of Protected Client Information" (May 22, 2017)
- FO 495 "Lawyers Working Remotely" (December 16, 2020)

RESOURCES FOR MORE INFORMATION

- ABA Legal Technology Resource Center
 - Law Technology Today Blog
 - TECHREPORT 2022
- Clio Legal Tech Trends Report
- ABA Techshow
- Procertas
- Technically Legal Podcast
- Law Technology Now Podcast
- "The Fate of Comment 8," Lisa Z. Rosenof, University of Cincinnati Law Review Volume 90, Issue 4. 2022.